

I do not have a phone line from SBC .I wanted a SBC yahoo DSL ,when I spoke to SBC they took all the info ,they said that have the service on (12th Sep) ,SBC sent in a technician on 22nd OCT and got the jack fixed for which SBC is charging me \$173.59(only for cabling purpose.Today on 1st Oct 2003 when I called in to check the status of my DSL Hardware with SBC ,they said they are sorry ,they do not cannot provide the DSL service in my area at this time ,Its really frustrating ,SBC said they have the facility before ,after 20 days they say they are sorry they do not have the facility now ,SBC also gave me a new ph#847-717-3485 only for the DSL purpose.SBC is cheating the customers by making false promises and wasting time of the customers ,I have 2 children who go to school and they needed a Broad band ,and you'll know its almost being 1 month that school has started .I wish I had time to take legal action against SBC ,but those guys SUCK and I know no one can even take any action against SBC as every one in the business are SUCK .